



July 2, 2019

Dear Utility Customer,

We are writing to inform you about an important matter related to our water system. The State of Colorado has informed us of a violation of state water regulations. While this violation is important, it is also important to know that our water supply continues to be a safe, high-quality water system. This violation relates to administrative record keeping that we need to improve. The Town of Fraser is working diligently to address these matters and remains committed to ensuring a safe, reliable, sustainable and high-quality water supply.

### **What is a Cross-Connection Control and Backflow Prevention Program (CCCBP)?**

A CCCBP protects the public water supply from pollutants and contaminants that could, under certain circumstances, be drawn into the public water supply from private properties.

All commercial, industrial, domestic, irrigation and fire line services are required to have an approved backflow prevention assembly installed. Testing requirements for single-family residences are assessed based on site hazards.

### **Why does Fraser need a CCCBP?**

Cross-connections are actual or potential connections between the public water supply and any other system that could accidentally introduce a contaminant back into the public water supply.

According to the Environmental Protection Agency (EPA), cross-connections can be a serious public health hazard if there are no adequate backflow prevention assemblies installed. There are numerous, well-documented cases in which cross-connections have been responsible for contamination of drinking water that, when consumed, caused the spread of sickness or disease.

### **State requirements**

The State of Colorado implemented their CCCBP in 2015 requiring water providers such as Fraser to have their own CCCBP and achieve a base level of surveying and testing compliance that increases with each passing year.

The State requires the Town of Fraser to survey properties, identify potential cross connections (health hazards), assess the potential health hazard and appropriate remedies (backflow preventers) and that all backflow preventers are tested annually.

**Fraser's program is behind schedule based on the State's required testing compliance schedule.**

Fraser ramped up its program in 2017 and 2018, but the survey and testing is below the state requirements, and thus is in violation of the State's CCCBP drinking water requirements. Although this is a reporting violation, the customers have a right to know what these violations are and what are the next steps to correct them.

**The violations that must be addressed are:**

Backflow assembly testing compliance ratio: Fraser failed to complete the testing requirements for backflow prevention devices and methods.

Inadequate survey compliance ratio: Fraser failed to comply with the requirements for surveying our system for cross connections.

**Corrective Actions**

The Town is implementing its Cross-Connection Control and Backflow Prevention Program pursuing compliance with State Reg. 11.39. Currently, the Town is surveying all commercial, mixed use, and multifamily properties for potential cross connections, adequacy of in-place backflow prevention, and annual testing compliance.

The Town anticipates to be in compliance with the survey requirements by the end of 2019 and in compliance with backflow preventer testing by the end of 2020.

**Contaminants of Concern**

None. This is a reporting violation. You do not need to boil your water, use bottled water, or take other actions.

**Adverse Health Effects**

No adverse health effects have occurred, although uncontrolled cross connections can lead to inadvertent contamination of the drinking water.

**Alternate Water Supplies**

Alternate water supplies are not needed.

**Actions for Consumers to take**

Owners of backflow preventers need to schedule a survey with the Town, have the device tested yearly, and the test report must be sent to the Town of Fraser.

For more information, please contact **Adam Cwiklin** at **970-726-5491 x204**.

This notice is being sent to you by:  
Town of Fraser – Public Water System ID CO0125288

Dates distributed: **12/21/2018, 1/2/2019, 4/1/2019, 7/2/2019**